

TITLE PAGE

WIGHTMAN TELECOM LTD.

GENERAL TARIFF

Containing:

Definitions

Tariffs for:

Exchange Service

Inter-Exchange Services

Digital Network Services

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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PREFACE

1. GENERAL

- 1.1 This General Tariff contains the terms and conditions of the basic contract for service that exists between Wightman Telephone Limited, hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to OIST Section 1, Terms of Service.
- 1.2 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.3 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.4 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.

2. TARIFF REVISIONS

- 2.1 Changes will be shown on the revised page as follows:
 - (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
 - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
 - (c) Only the current changes will be indicated on the page.
- 2.2 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

- 3.1 Numbering in this Tariff will be shown in the following manner:
 - 120-2.01(a)(1).
 - 120 denotes the Section
 - 2 denotes the Sub-section
 - 2.01 denotes the Item
 - (a) denotes the Paragraph
 - (1) denotes the Article

CODES AND SYMBOLS

CODE	DENOTES
C	Change in wording or correction
R	Reduction in rate or charge
A	Increase in rate or charge
N	New rate or charge
NC	Denotes no change in rate or charge
S	Reissued matter

GENERAL TARIFF

ABBREVIATIONS

ABBREVIATION	DENOTES
40MHZ	40 megahertz
60HZ	60 hertz
110V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BC	billing code
BIF	business interphone --F
B.R.A.	base-rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension Formosa/Carlsruhe
F/C	rate area high frequency
H.F.	incoming
I/C	kilometer
Km	locality rate area
LR.A.	multi-element service charge
M.E.S.C.	monthly recurring charge
MRC	not applicable
N/A	number
No.	non-recurring charge
NRC	Ontario Independent Services Tariff
OIST	private automatic branch exchange
P.A.B.X.	private branch exchange
P.B.X.	page type-sending and receiving
P.S.R.	program transmission channel (teletypewriter)
P.T.C.	residence
Res	revision
Rev.	rate group
R.G.	special assembly
S/A	service charge
S.C.	single side-band
SSB	selective-signalling system
SS-I	television
T.V.	teletypewriter exchange service
TWX	uniform service order code
USOC	very high frequency
VHF	wide area telephone service
WATS	

GENERAL TARIFF

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CARRIER ACCESS TARIFF

Replaced by Ontario Independent Services Tariff

Section 2

TERMS OF SERVICE

Replaced by Ontario Independent Services Tariff

Section I
Revision 0
Pages 114 through 125

GENERAL

1. RETURNED CHEQUE CHARGE

Replaced by Ontario Independent Services Tariff

Section 1
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2. LATE PAYMENT CHARGE

- 2.1 During every monthly billing, a late payment charge is applicable to each account not in dispute with a balance over \$10.00, for which payment has not been received by the Company by the due date on the monthly statement. Interest per month on amount in arrears is charged at the rate of 1.5%, with a minimum \$0.50 late payment charge, on balances over \$10.00

3. GENERAL TERMS AND CONDITIONS

- 3.1 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.
- 3.2 Except as provided for in OIST Section 1 - 30.403, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.
- 3.3 The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company- provided equipment furnished to the customer.

DEFINITIONS

DEFINITIONS

ADDITIONAL TELEPHONES - See 220-1.01

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates.

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signaling speed of a channel in pulses.

BILLING CODE - Internal codes used for billing purposes that replace the USOC codes.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of the Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170 2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel"

CLASS OF SERVICE -

When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170 2.01)

When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

DEFINITIONS

DEFINITIONS (Cont'd)

CLOSED CffICUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a servicepoint.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signaling speeds in accordance with various schedules as stated below:

Schedule 1 -operates at signaling speeds up to and including 45 bauds.

Schedule 2 - operates at signaling speeds up to and including 55 bauds.

Schedule 3 - operates at signaling speeds up to and including 82.5 bauds.

Schedule 3A -operates at signaling speeds over 82.5 bauds up to and including 150 bauds.

Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE -See 100-1.01.

EXCHANGE AREA -
See 100-1.01

DEFINITIONS

DEFINITIONS (Cont'd)

EXCHANGE SERVICE See 100-1.03

EXTENDED AREA SERVICE – Those exchanges with which toll-free dialing is permitted. See 100 - 3.02 i), ii).

EXTRA LISTING - See 140-4.01.

FLAT-RATE SERVICE - Primary exchange service furnished at a stipulated basic rate.

FOREIGN-EXCHANGE SERVICE - See 310-1.01.

GRADE OF SERVICE – The term used to describe customers' exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual line.

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 170.

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

LESSEE – A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-2.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100 I.O.J.

MAIN TELEPHONE (OR MAIN STATION)

- As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.
- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

DEFINITIONS

DEFINITIONS (Cont'd)

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. - PRIVATE BRANCH EXCHANGE.

PARTY-LINE SERVICE - See Section 180

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES

-See 100-2.01.

PRIMARY LISTING - See 140

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

SEMI-PUBLIC TELEPHONE SERVICE -

See 160-1.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

DEFINITIONS

DEFINITIONS (Cont'd)

STATION

- As used in connection with telephone service - See "Telephone".
- As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

SUBSCRIBER - See Customer

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

U.S.O.C. - See Billing Code

WIDE-AREA TELEPHONE SERVICE - 800 Service and 800 Entry - Canada network services to receive incoming-dialed calls. These calls are toll free for the caller.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

1. GENERAL

- 1.1 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local- service rates apply, is known as the exchange area or local-service area.
- 1.2 The rate centre location is used for determining message toll rate distance and in determining local, inter-exchange and foreign-exchange distance charges.
- 1.3 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local-service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

- 2.1 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.
- 2.2 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:
 - (a) Flat-rate services, which consist of Customer services, namely, individual line service and two-party line service.
 - (b) Message-rate services, which consist of the following:
 - (1) Semi-public telephone service.
 - (2) Public telephone service.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.1 The exchange names, Central Office (NXX) codes and area code are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
CLIFFORD	327	519
GORRIE	335	519
AYTON	665	519
NEUSTADT	799	519
MILDMAY	367	519
TEESWATER	392	519

3.2 The Extended Area Service, exchange names, Central Office (NXX) codes

EXCHANGE NAMES	E.A.S.	NXX NO.
CLIFFORD - 327	Gorrie	335 IND
	Ayton	665 IND
	Neustadt	799 IND
	Harriston	338 BELL Effective Sept 28/99
	Palmerston	343 BELL Effective Sept 28/99
	Drayton	638 BELL Effective Sept 28/99
	Elmira	669 BELL Effective Sept 28/99
	St Jacobs	664 BELL Effective Sept 28/99
	Kitchener / Waterloo	570-1-2-3-4-5-6-7-8-9 580-1-4-5-8-9 725 883-4-5-6-8 893-4-5-6 722 729 772 465 496 741-2-3-4-5-6-7-8-9 Effective Sept 28/99
	GORRIE - 335	Clifford
Wingham		357 BELL
Brussels		887 BELL
Teeswater		392 IND Effective July 15/99
Listowel		291 BELL Effective Sept 28/99
Linwood		689 BELL Effective Sept 28/99
St Jacobs		664 BELL Effective Sept 28/99
Kitchener / Waterloo		570-1-2-3-4-5-6-7-8-9 580-1-4-5-8-9 725 883-4-5-6-8 893-4-5-6 722 729 772 465 496 741-2-3-4-5-6-7-8-9 Effective Sept 28/99

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

AYTON -665	Clifford Neustadt Hanover Mount Forest Holstein Durham Chatsworth Owen Sound	327 IND 799 IND 364 BELL 323 BELL Effective Sept 28/99 334 BELL Effective Sept 28/99 369 BELL Effective Sept 28/99 794 BELL Effective Sept 28/99 371-2-3-4-6-7 BELL Effective Sept 28/99
NEUSTADT -799	Clifford Ayton Hanover Mildmay Durham Chatsworth Owen Sound	327 IND 665 IND 364 BELL 367 IND 368 BELL Effective Sept 28/99 794 BELL Effective Sept 28/99 371-2-3-4-6-7 BELL Effective Sept 28/99
MILDMAY -367	Teeswater Neustadt Hanover Walkerton Durham Chatsworth Owen Sound	392 IND 799 IND 364 BELL 881 BELL 369 BELL Effective Sept 28/99 794 BELL Effective Sept 28/99 371-2-3-4-6-7 BELL Effective Sept 28/99
TEESWATER 392	Mildmay Wingham Gorrie Blyth Clinton Goderich Walkerton	367 IND 357 BELL 335 IND Effective July 15/99 523 BELL Effective Sept 10/99 482 BELL Effective Sept 10/99 524- 5 BELL Effective Sept 10/99 881 BELL Effective Sept 10/99

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

- 4.1 The initial service period for all primary exchange services is one month.
- 4.2 The following are basic monthly rates for primary local exchange service.

Note: additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.

USOC	EXCHANGES	Individual Line
1RES	327/335/367/392/665/799	27.13
1BUS	327/335/367/392/665/799	54.75

* The primary service offering in all exchanges will be individual line service, ie. 1RES, 1BUS.

- 4.3 Effective 1995 07 09, individual line services must be equipped for Touch-tone dialing. Touch tone is included the above residence monthly charges and in the above business monthly charges.

**RATE SCHEDULES FOR BUNDLED PRIMARY EXCHANGE (LOCAL) SERVICE
(con't)**

- (R) 4.04 Effective 2009 05 01, bundled services for residential primary exchange service are available only where technology permits in the following exchanges: 665/ 367/ 799/327/392/335. Prices include 911, message relay service and touch tone services.

Bundle One: Enhanced Primary Exchange Service and High Speed Internet

Primary Exchange Service plus any or all of the following ten features: 59.95
(If not on pre-authorized payment plan add \$2.00 per month.)

1. Call Display
2. Call Waiting
3. 3 Way Calling
4. Speed Calling
5. Call Forwarding
6. Ident-a-call
7. Call Display Blocking
8. Visual Call Waiting
9. Call Transfer
10. Home Intercom

Plus High Speed Internet
(Does not include modem rental)

USOC 1RESB1

Bundle Two: Enhanced Primary Exchange Service and Dial Up Internet

Primary Exchange Service plus any or all of the following ten features: 44.95
(If not on pre-authorized payment plan add \$2.00 per month.)

1. Call Display
2. Call Waiting
3. 3 Way Calling
4. Speed Calling
5. Call Forwarding
6. Ident-a-call
7. Call Display Blocking
8. Visual Call Waiting
9. Call Transfer
10. Home Intercom

Plus Dial Up Internet:

USOC 1RESB2

Bundle Three: Enhanced Primary Exchange Service, High Speed Internet and Essential T.V.

Primary Exchange Service plus any or all of the following ten features: 84.95
(If not on pre-authorized payment plan add \$2.00 per month.)

1. Call Display
2. Call Waiting
3. 3 Way Calling
4. Speed Calling
5. Call Forwarding
6. Ident-a-call
7. Call Display Blocking
8. Visual Call Waiting
9. Call Transfer
10. Home Intercom

Plus high speed internet and the Essential T.V.
(Does not include modem or set top box rental)

USOC IRESB3

SERVICE CHARGES

1. GENERAL

1.1 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for him. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.

1.2 Service charges apply in addition to other rates and charges unless otherwise stated.

1.3 In general a service charge applies for each item of service or equipment.

1.4 An additional charge may be made based on the additional actual expense incurred when:

(a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or

(b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.

1.5 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.

1.6 A service charge does not apply for the following:

(a) Repair work, except for those conditions when OIST Section 1 30.4.03, 30.4.04 (Terms of Service) and Section 850 (Customer Provided Equipment) apply.

(b) The removal of service, equipment, and/or facilities.

(c) A change from one grade of main-telephone service to another type of service (individual line or two-party line).

(d) Work that the Company initiates for service reasons.

(e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

(R) (f) Customers upgrading to a bundled service.

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES

2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

2.2 The four service charge elements are described as follows:

- (a) **ADMINISTRATION CHARGE** An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) **LINE CONNECTION** A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Line Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) **PREMISES VISIT** A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

SERVICE CHARGES

2. **MULTI-ELEMENT SERVICE CHARGES** (Cont'd)

- (d) **PREMISES WORK CHARGE** A Premises Work Charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

A Premises Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time service is established and no move or change of the telephones and/or equipment is requested by a **customer**;
- A telephone equipped with a plug is delivered by a Company representative to a customer's premises.

3. **SERVICE CHARGES SCHEDULE**

ELEMENTS OF SERVICE CHARGES:	SERVICE CHARGES	
	RESIDENCE	BUSINESS
a) Administration Charge	\$25.00	\$35.00
b) Line Connection	\$25.00	\$35.00
c) Premise Visit	\$15.00	\$20.00
d) Premise Work	\$15.00	\$20.00

SERVICE CHARGES

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
Receiving, recording and processing Customer's request. Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.	X			
Connecting telephone line to the network. Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.		X X X		
Visit to Customer's Premises to complete a Customer's request. Apply for each visit whether work is done or not. Does not apply to subsequent visits to Complete an order where a Premises Visit charge has already been applied.			X	
Work performed at the Customer's premises at Customer's request. Apply to install, move or change a Telephone line or miscellaneous Equipment. Does not apply when: - equipment is in-place at the time service is established and no move or change is requested - a telephone equipped with a plug is delivered by the Company to a customer's premises.				X

5. OTHER EQUIPMENTS AND SERVICE CHARGES

- 5.1 Many items of equipment have service charges of specific amounts which apply when these items are installed in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

- 6.1 Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

CONSTRUCTION CHARGES

1. **GENERAL**

1.1 Construction charges apply for the following:

- (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
- (b) For certain facilities provided on the private property of the applicant, customer or lessee.

1.2 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work, It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.3 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

1.4 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. **CONSTRUCTION ON A PUBLIC THOROUGHFARE**

2.1 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

2.2 When construction, in addition to this reasonable amount as specified in Section 2.0 I , is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge applies based on the expense incurred by the Company.

CONSTRUCTION CHARGES

3. **CONSTRUCTION ON PRIVATE PROPERTY**

- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. **INTERIOR CONSTRUCTION**

- 4.01 The Company normally installs exposed wiring in buildings except as follows:
- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
 - (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
 - (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
 - (2) The Company decides the type of wiring to be used and the method of installing it.
 - (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
 - (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.

CONSTRUCTION CHARGES

4. **INTERIOR CONSTRUCTION** (Cont'd)

- 4.3 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.
- 4.4 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi-Element Service Charges apply accordingly.

1. GENERAL

- 1.01 These regulations and rates apply to listings in light-face type that appear in the alphabetical directory list of customers' names and in information records.
- 1.2 The Company provides the alphabetical directory list and information service solely to permit the finding of telephone numbers listed. Listings are therefore limited to information essential for this purpose and are to conform to the Company's specifications.
- 1.3 All customer services are listed except those for which the customer request privacy. The limitation of the Company's liability in respect of such omission of listings is specified in the Ontario Independent Services Tariff section 30.13.
- 1.4 The customer is to authorize the listings for service including any joint user of the service. Listings of the names of persons, firms or corporations who are not customers, or of any trade name, must be authorized by such persons, firms or corporations or by the proprietor of such trade name.
- 1.5 The Company prepares listings in accordance with the letters of the English alphabet only and may use such abbreviations as it considers necessary.
- 1.6 When two or more central-office lines are furnished for the same customer one primary listing is provided. Customers with non-equivalent lines may have primary listing for these lines in the form of extra listing if required.
- 1.7 The Company reserves the right, on proper showing, to discontinue or refuse to accept any listing that is found to be contrary to law or to the regulations herein.

2. LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE

- 2.1 The Company provides one listing in light-face type without additional charge in the alphabetical directory list for the serving exchange as follows, except where otherwise stated in this Tariff:
- (a) For each individual line, except that when two or more such lines of the same customer are arranged for equivalent service, only one listing is provided without additional charge.
 - (b) For each two-party and four-party line service.
 - (c) For each P.B.X. system.
 - (d) For each joint user. The telephone number in each such listing is that of the line, service or P.B.X. system for which the listing is provided.

2. **LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE (Cont'd)**

- 2.2 Emergency call listings may be provided without additional charge for police and fire services, at the discretion of the Company.
- 2.3 Listings are provided without additional charge for specified services as stipulated in this Tariff.
- 2.4 When a government has numerous separately listed telephone services in one exchange, the Company may provide, without additional charge, a special directory list of the frequently called telephone numbers, in addition to the regular listings, if in its opinion this will facilitate the correct routing of calls to such numbers and thereby substantially reduce the number of telephone requests for information about them.

3. **PRIMARY LISTINGS**

- 3.1 A primary listing is the principal listing of the customer's service and of the joint user. Each additional listing, whether chargeable or not, is subject to the regulations for extra listings.
- 3.2 A PRIMARY LISTING CONSISTS OF THE FOLLOWING:
- (a) The name of the customer or joint user if a person, firm or corporation, otherwise the name under which the principal business of the customer or joint user is regularly conducted. The name could also be that of a person for whose use telephone service is applied for by another person. When a customer has business and residence service in the same name, the name may be omitted from the residence primary listing if the latter is indented under the business listing.
 - (b) The standard designation, for a business listing. If the customer or joint user is engaged in more than one line of business, the designation is that of the principal business or some suitably descriptive term. If the listed name of the customer or joint user indicated the nature of his business, the designation is omitted.
 - (c) The address of the premises at which service is furnished, except that the address may be that of other premises or may be omitted when warranted, in the Company's opinion, by the circumstances (i.e. privacy concerns as in the case of shelters).
 - (d) The telephone number of the service.
- 3.03 When a customer has two or more services, the primary listing for each service in excess of one may be in one or the forms specified for extra listings.

DIRECTORY LISTINGS

4. **EXTRA LISTINGS**

- 4.1 Extra listings are provided in addition to the primary listing to facilitate the use of the alphabetical directory list and information service. Extra listing which in the Company's opinion are worded to secure a preferential position in the alphabetical list or other undue prominence are not provided.
- 4.2 A business extra listing is one that is indented under the listing of a business service or show the telephone number of a business service, except as specified in Sections 3.02(a) and 4.05(c).
- 4.3 Business extra listings are provided as follows:
- (a) In the names of partners, officers, employees and agents of the customer or joint **user.**
 - (b) In the corporate or firm names of corporations or firms:
 - (1) In which the customer or joint user holds a controlling financial interest.
 - (2) Which the customer or joint user is duly authorized to represent and which do not maintain an office or branch in the customer's local-service **area.**
 - (3) Which the customer or joint user has taken over.
 - (c) In distinctive names of divisions or branches of the business organization of the customer or joint user when warranted, in the Company's opinion, by the extent of use of such names by the public; otherwise the names are listed as specified in the following paragraph.
 - (d) In the names of divisions, branches and offices that the customer or joint user operates as a part and under the name of his business, other than those mentioned in the preceding paragraph. Such listings are indented under the listing of the principal business of the customer or joint user.
 - (e) In commonly-used names that are variations, in form or spelling, of the name contained in another business listing of the customer or joint user.
 - (f) In the form of special instructions to calling persons, other than those previously described.

DIRECTORY LISTINGS

4. EXTRA LISTINGS (Cont'd)

- 4.4 Residence extra listings are those that show the telephone number of a residence service and are not associated with the listing of a business service, except as stated in Section 4.05(c).
- 4.5 Residence extra listings are provided as follows:
- (a) In names of persons who reside in the household of a customer.
 - (b) In names of persons who occupy a customer's premises temporarily under lease and continue his service without change in billing.
 - (c) In names of persons who reside in premises at which only business service is furnished, the telephone number of that service being listed.
 - (d) In names that are minor variations of the name in another residence listing.

5. OMMISSION OF LISTINGS FROM THE DIRECTORY

- 5.1 The rates below apply for the omission of each primary listing in accordance with the customer's request for privacy. The listing is omitted completely from the directory. Only name and address appear on Directory Assistance records. A non-published number is confidential information and is not given out unless pursuant to legal direction. The company will not place calls to any customer subscribing to omission of a primary listing, for the purpose of promoting new products, services or discount plans, without the customer's prior consent.

6. INITIAL SERVICE PERIOD FOR CHARGEABLE EXTRA LISTINGS

- 6.1 The initial service period for chargeable extra listings that appear in a directory is the effective period of the directory, except that the service period may be terminated before the end of the directory period upon the conditions specified in the Ontario Independent Services Tariff section 30.21.

DIRECTORY LISTINGS

7. RATES FOR EXTRA LISTINGS

- 7.1 The following rates apply for extra listings in light-face type except where otherwise specified in this Tariff:

DESCRIPTION	MONTHLY RATE	USOC	SERVICE CHARGE
Residence Extra Listing - Each	\$1.65		MESC
Business Extra Listing - Each	\$1.65		MESC
Foreign Extra Listing -Each	\$1.65		MESC
Zenith Extra Listing -Each	\$5.05		MESC
Non-published Listing -Each	\$4.45		MESC
Foreign Listing Business -Order Processing*			\$50.00
Foreign Listing Residence -Order Processing*			\$25.00

* Note- To add, change or ~~omit~~ a directory listing. One Order Processing charge applies for all additions, omissions and changes to the directory listing of each service provided to a customer at each premises and done at the same time.

EXCEPTIONS:

The Order Processing charge does not apply for changes of listing:

- (a) When a customer's legal name is changed.
- (b) When service is taken over by a receiver, executor or party in like capacity, nor to change such listing when the original customer reassumes such responsibility after the end of a receivership.
- (c) When service is taken over by a member of the previous responsible party's household following the latter's death.

NOTE:

Each line of a directory notation in the form of special instructions to calling persons (see 4.03(£)) is classed as an extra listing.

- 7.2 Charges for extra listings are effective from the date of completion of delivery of the directory, except that when listings are placed in information records before that time on request of customers, charges apply from the date the information records are posted.

1. GENERAL

1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

4.1 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

5.1 A rate of \$0.25 applies for each originating local call.

5.2 Regular rates apply for message toll service.

GENERAL TARIFF

SEMI-PUBLIC TELEPHONE SERVICE

1. GENERAL

1.0J Semi-public telephone service is a message-rate service furnished at the Company's discretion at the following types of locations:

- (a) Where a public service does not seem warranted and there is an indication of combined customer and public usage.
- (b) Where there is collective use of the service by guests, members or similar occupants of the premises and a business service is unsuitable.

1.2 Semi-public telephone service is furnished as main telephone service not as foreign exchange service.

1.3 The customer-agent is to sign the standard semi-public telephone service agreement with the Company.

2. SERVICE AND EQUIPMENT

2.01 Semi-public telephones are equipped with coin collecting devices and service is furnished on an individual line.

3. RATES AND CHARGES

3.1 The customer-agent is to guarantee a minimum daily local message revenue for each semi-public telephone service as specified in the agreement referred to in subsection 1.03.

3.2 Main-telephone receipts for originating local calls and message toll service are deposited in and collected from the coin telephone. The total local message receipts for one or more collection periods ending in the same billing period, are applied against the corresponding total amount of guarantee. A shortage is payable by the customer-agent on demand by the Company. An excess is not credited against the shortage for any collection period, nor against other amounts due to the Company from the customer-agent.

3.3 Local calls originating at semi-public telephones are charged at \$0.25 each.

3.4 Service charges for the installation of a semi-public telephone service are those for business service and apply in accordance with Section 110.3.

BUSINESS AND RESIDENCE SERVICE

I. **GENERAL**

1.0J The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. **BUSINESS SERVICE**

2.1 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.

2.2 The business classification applies in such circumstances as the following:

(a) When a directory listing indicates other than primarily domestic use.

(b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.

(c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.

2.3 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:

a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.

b) A customer to both Business and Residence service may have either of the following:

(1) Connection of residence service with terminating equipment of the **customer's business service.**

(2) An additional telephone connected to the residence service at the location of the customer's business service.

2. **BUSINESS SERVICE** (Cont'd)

2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. **RESIDENCE SERVICE**

3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

ACCESS SERVICES TARIFF - LOCAL

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**1. General**

1. The services and arrangements contained in this Tariff item and related Wightman tariffs and agreements are made available only to Commission-approved Competitive Local Exchange Carriers (CLEC)
2. The provision of the services and arrangements specified in this Tariff item and related Wightman tariffs and agreements will be billed to and payable by the CLEC.
3. Insofar as they are reasonably applicable and not inconsistent with this Tariff item, all other Wightman tariffs, including any amendments to or replacements of them, extend and apply to this tariff item. The Terms of Service of Wightman, including any amendments to or replacements of them, apply to this tariff item with such modifications as the circumstances require.
4. Subject to the terms, conditions, rates and charges set out in applicable tariffs, other tariffs and agreements as may be applicable and, where Wightman's facilities permit, a CLEC may, except where expressly prohibited by Wightman's tariffs:
 1. interconnect their local services and facilities to Wightman's services and facilities, offered under this Tariff item, subject to availability of Wightman's services and facilities;
 2. provide local exchange telephone services; and,
 3. provide service to its customers which incorporate interconnection to the Public Switched Telephone Network (PSTN), using its own facilities, Wightman's facilities or the facilities of another facility provider.
5. Interconnection with CLECs will be made on a per Local Interconnection Region (LIR) basis.
6. Where a CLEC chooses to lease facilities from Wightman instead of building facilities to support interconnection of their POI with Wightman's POI, the CLEC will pay the tariffed rates for the associated facility or Competitor Service.

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**2. Definitions**

For the purpose of this Tariff item:

"Analogue Transmission" is a telecommunications transmission which uses continuous signals to carry information.

"Bill and Keep" is a process whereby the originating Local Exchange Carrier (LEC) bills its end-customer for the call and keeps the corresponding revenues.

"Central Office Building (CO Building)" is the premises which houses Wightman's local switching equipment, and may also house toll switching equipment and co-located competitor transmission equipment.

"Central Office Code (NXX)" is the second set of three digits of a ten-digit telephone number (i.e., NPA-NXX-XXXX) which identifies the local switching office (a 3-digit identification code).

"Central Office Switch (CO Switch)" (may be referred to as a Class 5 or Local Switch) is the local switching equipment which connects to local end-customer lines and which enables end-customers to make and receive calls to and from other end-customers within the local calling area of their exchange and to access message toll services of Wightman and Interexchange Carriers. The CO Switch is associated with one or more CO codes (i.e., NXX codes).

"Common Language Location Identifier (CLLI)" is an alphanumeric code used to identify physical locations and equipment, such as buildings, wire centres, poles and central offices.

"Default Point of Interconnection (Default POI)" is the point within an UR for a new interconnection arrangement, unless otherwise mutually agreed.

"Competitive Local Exchange Carrier (CLEC)" is a Commission-authorized provider of local exchange service other than Wightman.

"Digital Transmission" is a telecommunications transmission which uses non-continuous signals to transmit information.

"DS-0 Set" - a group of DS-Os which are of the same type (i.e., Feature Group D, Feature Group B, or 800/888) within the same DS-1, connected at the same location and ordered at the same time.

"End-customer" is the ultimate user of all telecommunications services sold on a retail basis by CLECs, APLDS or Wightman.

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING

"Exchange" is a basic geographical area for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent areas. The territory served by an exchange, within which local service rates apply, is known as the exchange area. See also Local Calling Area.

"Interexchange Carrier (IXC)" is a Canadian carrier, as defined in section 2 of the Telecommunications Act, which provides interexchange services and is not Wightman Telecom's.

"Local Calling Area" is an area defined by Wightman Telecom, wherein calls can be made by Wightman's customers without the application of interexchange toll charges. A local calling area includes one or more exchange areas. See also Exchange.

"Local Interconnection Region" (LIR) is a geographic area specified by Wightman within which traffic is exchanged with CLECs on a Bill and Keep basis as specified in Telecom Decision CRTC 2004-46.

"Numbering Plan Area (NPA)" is also known as Area Code. An NPA is the 3-digit code that occupies the A, B, and C positions in the 10-digit North American Numbering Plan (NANP) format that applies throughout the NANP serving area. NPAs are of the format NXX, where N represents the digits 2-9 and X represents any digit 0-9. In the NANP, NPAs are classified as either geographic or non-geographic.

"Premises" is the continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by an end-customer CLEC or DSLSP.

"Reseller" is a person engaged in resale, with or without adding value of a telecommunications service leased from an IXC or from Wightman Telecom.

"Trunk" is a DS-0 time slot or channel within Wightman Telecom - provided digital connection between the trunk-side of Wightman's local switch and the Cross-Connect panel used to provide interconnection arrangements.

"Trunk Group" is a group of equivalent trunks.

ACCESS SERVICES TARIFF - LOCAL

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**3. Terms and Conditions****1. General**

1. Wightman will provide the elements of local network interconnection and component unbundling subject to the availability of suitable facilities.
2. Wightman does not make any representation that the services in this Tariff item, or related Wightman's Tariffs, shall at all times be available in the quantities requested and at the locations specified. Wightman shall, however, make every reasonable effort to make such services available on request.
3. If a CLEC cancels an application for service after Wightman has incurred costs associated with the provision of the service, the CLEC shall pay Wightman all incurred costs.
4. The type, location and timing of facilities to provide the elements of this Tariff item must be specified, at the time of the order, by the CLEC. If the type, location or timing of facilities is changed by the CLEC, any additional expense incurred will be charged to the CLEC.
5. Responsibility for services provided by Wightman to a CLEC may be assumed by another CLEC. The assuming CLEC or DSLSP of record shall be responsible for payment of all unpaid rates and charges incurred by the CLEC from whom it assumes the services and facilities.
6. The elements of local network interconnection and component unbundling are provided in accordance with the specifications, interfaces and parameters described in this Tariff item and applicable technical references. Wightman's primary obligation under this Tariff item is to provide local network interconnection and unbundled network components in accordance with such specifications, network interfaces and parameters. Wightman does not warrant that its local network interconnection and unbundled network components are compatible with any specific facilities or equipment or can be used for any particular purpose or service. CLECs ordering unbundled network components are responsible to obtain and provide facilities and equipment that are compatible with such unbundled network components.

ACCESS SERVICES TARIFF - LOCAL

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**3. Terms and Conditions**

7. Traffic imbalance may occur for traffic that is interchanged between a CLEC and Wightman over designated Bill and Keep trunks. Wightman will notify the CLEC immediately upon detecting an imbalance in Wightman's favour. The monthly rates will be applied on the basis of actual traffic imbalances from the date of notification for as long as the imbalance exists. Billing would commence one month from the date of notification.
8. Services provided under the terms and conditions of this Tariff item will be maintained in accordance with the technical references.
9. The provision of local network interconnection and component unbundling outlined in this Tariff item does not constitute a joint undertaking with the CLEC in the furnishing of any service.
10. In the furnishing of services in this Tariff item, Wightman is not responsible to the CLEC or their end-customers for end-to-end service.
11. When it is necessary for Wightman to install special equipment or to incur unusual expense in order to meet a CLEC's requirements, an additional charge may be assessed based upon the equipment installed or the expense incurred.

2. Network and Facilities Changes

1. Wightman does not make any representation that its equipment, facilities and services are, or will remain, adapted for use in connection with CLEC equipment, facilities and services.
2. Wightman reserves the right to change, in whole or in part, the design, function, operation, technology or layout of its equipment, apparatus, lines, switches, circuits, and devices as Wightman, in its sole discretion, considers necessary. Wightman shall not be responsible to the CLEC or the customers of the CLEC for their equipment, apparatus, lines, switches, circuits, devices, in whole or in part, which cease to be compatible with Wightman's facilities or which become inoperative because of such changes to Wightman's equipment, apparatus, lines, switches, circuits, devices or other components.

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**3. Terms and Conditions****2. Network and Facilities Changes - continued**

3. Wightman and CLECs will each provide network-to-network notification to the other party in accordance with the network-to-network notification requirements established by Telecom Letter Decision CRTC 94-11 and prior to implementing changes to the design, function, operation, technology or layout of its equipment, apparatus, lines, switches, circuits or devices.
4. Wightman shall have the right to modify its exchange or LIR boundaries from time to time. Wightman shall provide to the CLEC, no later than 31 December of each year, a forecast of exchange or LIR boundary changes which Wightman anticipates will be implemented during the following calendar year. In any event, Wightman shall provide to the CLEC not less than six (6) months prior notice of any exchange or LIR boundary affecting the territory served by the CLEC.
5. The CLEC shall not implement any change to its operations, services or network which would, in the reasonable assessment of Wightman, materially affect Wightman's operations, services or network, without the prior consent of Wightman, which shall not unreasonably be withheld.

3. Network Outages

1. Wightman will provide the CLEC with the earliest possible notice of all network outages affecting the operation of the CLEC's networks.
2. Wightman does not guarantee uninterrupted working of its service and/or equipment and shall not be liable to the CLEC, or to any other entity, for any failure or delay in performance of any service provided pursuant to this, or any other Wightman's tariff or agreement, to the extent that such failure or delay is attributable to causes or results from events beyond Wightman's reasonable control. Nothing in this Tariff item shall extend the liability of Wightman, as specified in Wightman's Terms of Service or General Regulations, in the event of network outages or other service problems.

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING**3. Terms and Conditions****4. Protection**

1. The characteristics and methods of operation of any circuits, facilities or equipment of the CLEC , when connected to Wightman, shall not:
 1. interfere with or impair service over any facilities of Wightman or its connecting carriers involved in its services;
 2. cause damage to its plant;
 3. impair the privacy of any communication carried over its facilities; or
 4. create hazards to Wightman's employees or to the public.
2. If such characteristics or methods of operation are not in accordance with the preceding, Wightman will, where practicable, notify the CLEC that temporary discontinuance of the use of any circuits, facilities or equipment may be required. When prior notice is not practicable, nothing contained within this Tariff item shall be deemed to preclude Wightman from temporarily discontinuing forthwith the availability to the CLEC of any circuit, facility or equipment if such action is reasonable under the circumstances. In cases of such discontinuance, the CLEC will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance.
3. During any period of temporary discontinuance of service caused by a trouble or condition arising in the CLEC's operations, facilities or network, no refund for interruption of service, as set forth in Wightman's Terms of Service or General Regulations, shall be made.

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING

4. Rates and Charges

1. Local Network Interconnection

Rates and charges for the elements described below are specified in the individual tables following these descriptions, unless otherwise specified.

1. Termination of CLEC Intra LIR Traffic

For traffic that is interchanged between a CLEC and Wightman over designated Bill and Keep trunks, traffic imbalance may occur. When a traffic imbalance exists, the party, either the CLEC or Wightman, which originates less traffic than it terminates is entitled to compensation. It is the responsibility of the party who is entitled to the compensation to detect and apply charges for the imbalance.

Wightman will notify the CLEC when an imbalance is detected in Wightman's favour. The monthly rates specified below apply, for each trunk required at the busiest hour of the month, on the basis of actual traffic imbalances from the date of notification of the imbalance, for as long as the imbalance exists.

For traffic imbalance of ...	Monthly Rate								
	>10o/o	>20o/o	>30o/o	>40o/o	>50o/o	>60o/o	>70o/o	>80o/o	>90%
up to 24 trunks, each trunk	\$2.05	\$3.40	\$4.78	\$6.14	\$7.50	\$8.87	\$10.22	\$11.59	\$12.96
up to 48 trunks, each trunk	3.20	5.35	7.49	9.62	11.76	13.90	16.05	18.20	20.33
up to 72 trunks, each trunk	3.56	5.93	8.31	10.68	13.05	15.43	17.81	20.18	22.56
up to 96 trunks, each trunk	3.75	6.24	8.74	11.23	13.74	16.23	18.72	21.22	23.71
more than 96 trunks, each trunk	3.84	6.41	8.96	11.53	14.08	16.65	19.21	21.78	24.34

ITEM 100. LOCAL NETWORK INTERCONNECTION AND COMPONENT UNBUNDLING

5. Local Interconnection Regions (LIR)

1. The LIR description in Item 100.5.2 includes the LIR designation, indented under the LIR designation are the exchange names within each LIR and the default POI associated with each LIR. Exchanges served by "Remote" technology and theoretical exchanges are included in the LIR of the associated host exchange
2. Wightman's LIR is as follows:

Wightman LIR - Gorrie	Default POI
Gerrie Teeswater Mildmay	GORRIE (GORIONXARSO)*
Wightman LIR - Clifford	Default POI
Clifford Ayton Neustadt	CLIFFORD (CLFRONXWDSO)*

* CLLI CODE

PROVISION OF 9-1-1 SERVICE TO COMPETITORS

PROVISION OF 9-1-1 SERVICE TO COMPETITORS.

1. GENERAL

- 1.1 This service enables Competitive Local Exchange Carriers operating in Wightman Telecom's LIRs to offer 9-1-1 service to their customers.
- 1.2 Wightman Telecom accesses 9-1-1 services through Bell Canada.
- 1.3 As per Telecom Order CRTC 2013-505, these same services are available to CLECs operating in Wightman territory directly from Bell Canada.
- 1.4 CLECs operating in Wightman Telecom's territory that wish to have these services made available to them are directed to call Bell 9-1-1 Services to arrange for 9-1-1 per NAS billing and S.A.G. updates and billing.
- 1.5 Upon achieving CLEC status in Wightman Telecom's operating territory, a request must be made to Wightman by the CLEC to authorize Bell Canada to provide these services to the CLEC.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

GENERAL

Item 1 (a) The NG9-1-1 service is enabled through the implementation of an all Internet Protocol (IP) infrastructure including but not limited to a managed, private and dedicated IP network referred to as the Emergency Services IP network (ESInet). The ESInet provides the transport and interconnectivity for trusted entities designated by the CRTC such as NENA i3-compliant Public Safety Answering Points (i3-PSAPs) within the Serving Area, as well as CRTC-registered Originating Network Providers (ONPs) supporting mobile and fixed/native 9 1 1 calling over IP-capable networks. For i3-PSAPs, the ESInet is delivered using the Company's IP Virtual Private Network (IP VPN) service to the PSAPs' operations premises authorized by the 9-1-1 Authority. ONPs interconnect to the ESInet through designated physical points of interconnection (POIs). The NG9-1-1 service also provides a series of applications and services known as NG9-1-1 Core Services (NGCS). A Legacy Selective Router Gateway (LSRG) function is also available during the CRTC-mandated transition period allowing legacy E9-1-1 calls to be interworked and routed to i3-PSAPs, as well as for NG9-1-1 calls to the interworked and routed to PSAPs still served by the legacy E9 1 1 infrastructure. The NGCS provides a Hosted Location Information Server (LIS) and a Hosted Basic Call Additional Data Repository (ADR) made available to ONPs wishing to use these hosted functions instead of operating their own.

(b) The rates and terms and conditions for NG9-1-1 Service set out in this tariff item apply in addition to the rates and terms and conditions as set out in the existing tariffs for 9-1-1 service.

(c) NG9-1-1 Service provides for the following.

1. Provisioning of NG9-1-1 Service to the 9-1-1 Authority within the Serving Area.
2. ESInet IP connection with redundant and, dependent upon availability, diverse facilities to i3-PSAP locations designated by the 9-1-1 Authority and as listed in Schedule C of the Next Generation 9-1-1 Authority Service Agreement.
3. Selective routing and selective transfer of 9-1-1 Calls to the Primary-PSAP (P-PSAP), Secondary-PSAPs (S-PSAP) and Dispatch Agency according to policy routing rules crafted to the needs of the 9-1-1 Authority, including those described in PSAP Contingency Plans.
4. Transmit geodetic and/or civic location information and call back number of the 9-1-1 Caller and any additional data elements as made available by the ONP.
5. Receive, aggregate and maintain into a single dataset representative of the Company's entire serving area, mapping and addressing information provided by the 9-1-1 Authorities or to its designee.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

6. Performance of Quality Assurance and Quality Control (QA/QC) on the aggregated dataset and provide mapping and addressing discrepancy/error reporting back to the 9-1-1 Authorities or to their designees.
 7. A dedicated 24 hours per day, seven days per week 9-1-1 Control Centre to support the NG9-1-1 Service.
 8. Maintain a Basic 9-1-1 Final Routing Alternative provisioned to handle the amount of calls approved by the CRTC.
 9. Designated physical and geo-redundant NG9-1-1 POIs to which trusted entities such as ONPs can interconnect to the ESInet.
 10. A LSRG function during the transition period.
 11. A Hosted LIS function.
 12. A Hosted Basic Call ADR function.
 13. A NENA i3-compliant NGCS.
 14. Access to location information when provided by-reference by the ONP with the original NG9-1-1 call.
 15. Access to the additional data repositories provided by trusted entities as defined by the CRTC.
 16. Basic 9-1-1 Final Routing Alternative. Default call routing with a third-party call centre is available at the ESInet level. In such cases, the 9-1-1 Caller's call will be routed to an emergency operator (an Operator) where end-users are asked to verbally provide their specific address/location. Once this information has been successfully provided to the Operator, the Operator will route the 9-1-1 Caller's call to the appropriate PSAP corresponding to the provided address/location.
- (d) NG9-1-1 Service provides three-digit "911" dialling with direct access to emergency response agencies serving communities specified in the NG9-1-1 Authority Agreement. Answering of the call and the emergency response are the responsibility of the 9-1-1 Authority and is not provided by the Company as part of NG9-1-1 Service.
- (e) NG9-1-1 Service offers a rich set of features, including the following, which are described in detail for ONPs in: Next Generation 9-1-1 (NG9-1-1) Technical Specifications Document – Network-to-Network Interface for Originating Networks; and for PSAPs in Next Generation 9-1-1 (NG9-1-1) Technical Specifications Document – User-to-Network Interface for NENA i3 Compliant Public Safety Answering Points (ie i3 PSAPs):
1. Selective Routing
 2. Selective Transfer
 3. External Transfer

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

4. Attended Transfer
5. Blind Transfer
6. Wireless 9-1-1 Phase II service
7. Multiparty Bridging
8. Emergency Callback
9. Service/Agency Locator
10. Civic Location Validation
11. Alternate Routing
12. Policy-Based Routing
13. State-based Routing
14. Emergency Incident Data Object (EIDO) Conveyance
15. Policy Storage
16. Call Reroute
17. DNS Service
18. NTP Service
19. Logging Service
20. Location De-reference
21. Additional Data De-reference
22. Incident Tracking Identifier
23. Call Identifier
24. PSAP Service State Consumer
25. PSAP Security Posture Consumer
26. PSAP jCard
27. PSAP Service URIs
28. Discrepancy Reporting
29. Abandoned Call Event
30. Public Key Infrastructure
31. Certificate Management
32. Test Calls
33. Policy Routing Rule Testing
34. High Service Availability
35. Cybersecurity & Perimeter Protection
36. PSAP Call Control support

- (f)** NG9-1-1 Service is provided under the terms and conditions defined in this Tariff Item and in specific executed NG9-1-1 Service Agreements between a national NG9-1-1 network provider and Originating Network Providers and 9-1-1 Authorities respectively.
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NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

Definitions

Item 2 (a) For the purposes of this tariff item, the following definitions apply:

1. "9-1-1 Authority" means the municipality, local service board, first nation, province or any other authorized signing authority responsible for 9-1-1 service operations as described in this tariff item and in the NG9-1-1 Authority Service Agreement.
2. "9-1-1 Call" means a request for public safety assistance signalled by a 9-1-1 Caller using a device and communications service supporting 9-1-1 dialling, and delivered through the NG9-1-1 Service, regardless of the media (voice, video, text, other) used to make that request.
3. "9-1-1 Caller" means end user dialing 9-1-1.
4. "9-1-1 Control Centre" means the Company's 24 hours per day, seven days per week dedicated 9-1-1 support, maintenance and surveillance centre.
5. "Additional Data Repository (ADR)" is a data storage facility for NG9-1-1 Additional Data.
6. "Backup PSAP" or "Backup Public Safety Answering Point" means the backup PSAP as identified by the 9-1-1 Authority in the NG9-1-1 Authority Service Agreement.
7. "Basic 9-1-1 Final Routing Alternative" means the designated last routing option involving a third-party call centre which will receive default routed 9-1-1 calls and attempt to ascertain the location of the emergency with the caller in order to route the call to the appropriate or designated PSAP for that location.
8. "Basic Call-ADR" is a Call-ADR that is provisioned with and delivers Additional Data that is equivalent to non-location E9-1-1 data.
9. "Call-ADR" is an embodiment of an ADR that provides contact information for the ONP, the type of originating network used by the caller, the type of device used to initiate the communication, any subscriber information disclosed by the ONP as well as other types of additional information which may be added over time pursuant to applicable standards.
10. "Civic location Information" "Civic location Information" means a set of elements that describe detailed street address information. In NG9-1-1, civic location information is conveyed is a Presence Information Data Format – Location Object (PIDF-LO) and must be LVF-valid.
11. "CLEC" means Competitive Local Exchange Carrier.
12. "Conference Bridge" means an NGCS-based service comprising a set of functions that together, allows connecting multiple parties and mixing media so that each participant can converse with the others.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

13. "ESInet" means the Emergency Services Internet Protocol network, which is a managed, private, dedicated IP network used for emergency services communications. The ESInet provides the transport and interconnectivity for trusted entities designated by the CRTC such as NENA i3-compliant PSAPs within the Serving Area, as well as CRTC-registered ONPs supporting fixed/native 9 1 1 calling over IP-capable networks. For i3-PSAPs, the ESInet is delivered using the Company's IP VPN service to the PSAPs' operations premises authorized by the 9-1-1 Authority. ONPs interconnect to the ESInet through designated physical points of interconnection (POIs).
14. "Geographic Information System (GIS)" means a system for capturing, storing, displaying, analyzing and managing data and associated attributes that are spatially referenced.
15. "i3-PSAP" means a Public Safety Answering Point (PSAP) conformant to the NENA i3 standard (NENA-STA-010), which is capable of receiving IP-based signaling and media for delivery of emergency calls.
16. "ILEC" means Incumbent Local Exchange Carrier.
17. "Location Information Server (LIS)" is a functional element in an IP-capable originating network that provides locations of endpoints (i.e., calling device) which can provide Location-by-Reference, or Location-by-Value, and, if the latter, in geodetic or civic forms and which can be queried by an endpoint for its own location, or by another entity for the location of an endpoint. The LIS receives a unique identifier that represents the endpoint and returns the location (by-value or by-reference) associated with that identifier. The LIS is also the entity that provides the dereferencing service, exchanging a location reference for a location value.
18. "NENA" means the National Emergency Number Association.
19. "NENA i3" means the standard established by NENA and documented in NENA-STA-010, which was mandated for use in Canada by the CRTC, setting out the baseline reference architecture for NG9 1 1 systems in Canada.
20. "NG9-1-1" means a secure, IP-based, open-standards system comprised of hardware, software, data, and operational policies and procedures that (a) provides standardized interfaces from emergency call and message services to support emergency communications, (2) processes all types of emergency calls, including voice, text, data, and multimedia information, (3) acquires and integrates additional emergency call data useful to call routing and handling, (4) delivers the emergency calls, messages and data to the appropriate PSAP and other appropriate emergency entities based on the location of the caller, (5) supports data, video, and other communications needs for coordinated incident response and management and (6) interoperates with services and networks used by first responders to facilitate emergency response.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

21. "NG9-1-1 network provider" means a CRTC-mandated ILEC providing, operating, maintaining and being the custodian of the ESInet and NGCS within its 9 1 1 operating territory.
22. "Next Generation 9-1-1 Core Services (NGCS)" means the base set of services needed to process a 9-1-1 call on an ESInet. NGCS includes the Emergency Service Routing Proxy (ESRP), Emergency Call Routing Function (ECRF), Location Validation Function (LVF), Border Control Function (BCF), Bridge, Policy Store, Logging Services and typical IP services such as Domain Name System (DNS). The term NGCS includes the services and not the network on which they operate (i.e., the ESInet).
23. "NNI" means Network-to-Network Interface
24. "Originating Network Provider (ONP)" means a CRTC-approved trusted entity service provider that allows its subscribers to originate 9-1-1 dialled voice or non-voice calls from the public to PSAPs, including but not limited to wireline, wireless, and fixed/native voice over internet protocol (VoIP) services.
25. "Point of Interconnection (POI)" means a physical demarcation between an originating network and a NG9-1-1 network.
26. "Policy Routing Rule (PRR)" means the criteria which determine how 9-1-1 calls are routed under stated conditions such as when a target PSAP is unable to take 9-1-1 Calls.
27. "Public Safety Answering Point (PSAP)" means an entity responsible for receiving 9-1-1 Calls and processing those 9-1-1 Calls according to a specific operational policy – a Primary Public Safety Answering Point, Secondary Public Safety Answering Point and Backup Public Safety Answering Point – as identified by the 9-1-1 Authority in the NG9-1-1 Authority Service Agreement.
28. "PSAP Contingency Plans" means a plan in case of a disaster.
29. "PSAP Locations" means the civic address locations from where the PSAPs and 9 1 1 call takers operate, as identified in the NG9-1-1 Authority Service Agreement.
30. "Primary Public Safety Answering Point (P-PSAP)" means a communication centre which is the first point of contact for 9-1-1 Calls as identified by the 9-1-1 Authority in the NG9-1-1 Authority Service Agreement.
31. "Secondary Public Safety Answering Point (S-PSAP)" means a communication centre to which 9-1-1 calls are transferred from a P-PSAP, typically the fire, police or ambulance agency responsible for dispatching emergency personnel as identified by the 9-1-1 Authority in the NG9-1-1 Authority Service Agreement.
32. "Serving Area" means the geographic area as determined by the 9-1-1 Authority from which 9-1-1 calls will be directed to a particular P-PSAP.
33. "Selective Routing" means the process by which 9-1-1 Calls are routed to the appropriate PSAP or other designated destination, based on the 9-1-1 Caller's location information, which may also be impacted by other factors, such as time of day, call type, etc. Location may be provided

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

in a specified format such as a valid civic address or in the form of geo coordinates (longitude and latitude);

34. "Selective Transfer" means the capability to transfer a 9-1-1 Call to a response agency by operation of one of several buttons typically designated as police, fire, and emergency medical, based on the location of the caller.
35. "UNI" means User to Network Interface.

Terms and Conditions

Item 3

(a) 9-1-1 Authorities shall ensure that all addressing and mapping requirements set out in the Agreement for the Provision of Next Generation 9-1-1 Service are met.

(b) ONPs including mobile wireless carriers, CLECs and other telecommunications providers operating IP-capable networks supporting mobile or fixed/native 9-1-1 access are required to interconnect directly with the ESInet through the designated physical NG9 1 1 POIs.

(c) NENA i3 compliant PSAPs are required to interconnect directly to the ESInet through two Company-provided redundant and diverse IP VPN circuits deployed at the PSAPs' operations premises. NENA i3 compliant PSAPs must make use of all available in-house diversity. ESInet physical demarcation locations must be geographically located within the Company's NG9-1-1 Serving region.

(d) ONPs must take all reasonable measures to (i) ensure that the communications destined for carriage over the Company's NG9-1-1 network will be secure, and (ii) protect the confidentiality of the information carried over these networks to the maximum extent feasible.

(e) In accordance with the terms set out in the ONP Agreement, the ONP shall be responsible for providing, at its own expense, all necessary facilities and equipment required to interface with NG9-1-1 Service.

(f) PSAPs shall be responsible for providing, at their own expense, all necessary facilities and equipment required to interface with NG9-1-1 Service.

(g) Internet exchange-based interconnection is not permitted for the exchange of NG9 1 1 traffic between ONPs and NG9-1-1 network providers.

(h) ONPs must ensure that NG9-1-1 traffic is routed to primary PSAPs over the appropriate NG9-1-1 network providers.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

(i) ONPs operating IP-capable originating networks are responsible for LIS and Call-ADR functionalities.

(j) Hosted LIS and Basic Call-ADR functionalities are available from the Company's NGCS, if requested by an ONP opting not to operate its own LIS and/or Call-ADR.

(k) ONPs are responsible for updating and maintaining LIS and Call-ADR information for their respective subscribers, regardless of whether the LIS and Call-ADR functionalities are provided through hosted solutions.

(l) ONPs must interconnect at a minimum of two geo-redundant NG9-1-1 POIs for each NG9-1-1 network where they provide service, using two facilities taking diverse paths to each used NG9-1-1 POI.

(m) An ONP may interconnect at more than two NG9-1-1 POIs.

(n) All information or data that is provided by a 9-1-1 Caller, or on their behalf, for purposes associated with emergency services accessed through the NG9-1-1 networks and is stored or otherwise under the custody or control of a third party or ONP shall be used for the sole purpose of responding to 9-1-1-related communications, unless the 9-1-1 Caller provides express consent for other use or disclosure, or disclosure is ordered pursuant to a legal power. For greater clarity, information or data related to a specific emergency occurrence shall be used only for the purpose of responding to that emergency, unless the 9-1-1 Caller provides express consent for other use or disclosure, or disclosure is ordered pursuant to a legal power. The third party or ONP shall implement guidelines and procedures with respect to the retention and destruction of personal information related to NG9-1-1 services prior to the provision of those services.

NEXT-GENERATION 9-1-1 (NG9-1-1) SERVICE

Deployment Requirements for 9 1 1 Authorities

Item 4 (a) PSAP Requirements are set out in the NG9-1-1 Authority Agreement which provides specific PSAP requirements, including the following.

1. IP-VPN ESInet Interconnection;
2. PSAP Customer Edge Equipment (CEE) Interconnection;
3. i3 Call Handling CODEC;
4. IP Network protocol support
5. End-to-End Encryption
6. Quality of Service (QoS) Support
7. Network Time Protocol (NTP) – NG9-1-1 network provider service
8. PSAP Credentialing Agency – NG9-1-1 network provider service
9. Domain Name Service (DNS) – NG9-1-1 network provider service
10. Contingency Routing.

Rates and Charges

Item 5 (a) Existing 9-1-1 tariffs will continue to apply as noted in #.1(b) above.

(b) A monthly rate as stated below applies per NAS or per working telephone number of the Company and ONPs, as set out in the tariff items identified in #.1.(b) above, and applies in addition to the rates set out in the tariff items identified in #.1.(b) above.

Monthly rate.....\$0.45

1. GENERAL

1.01 An additional device is a device connected with the same primary service as a main telephone.

2. REGULATIONS

2.1 Additional devices are ordinarily installed in the same building as the main telephones but when facilities are available they may be installed:

(a) On any premises of the same customer

NOTE: Channels that connect main and additional devices in different buildings are subject to distance charges (See Section 260 and Section 690).

2.2 The Load Number assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination of a loop may consist of any combination of devices subject only to the requirement that the sum of the Load Numbers of all the devices does not exceed one hundred.

2.3 The Company does not undertake to provide satisfactory transmission on any call on which two or more devices connected with the same service are used simultaneously.

1. **GENERAL**

- 1.1 The regulations and charges herein apply to channels that are provided to meet special requirements of customers. Such charges are in addition to the other rates and charges applicable.
- 1.2 Distance charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. **LOCAL CHANNELS**

2.1 General

- (a) Local distance charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines and trunk lines:
 - (1) Between two or more telephones or service points.
 - (2) Between one or more telephones or service points and the rate-centre location or wire centre used as a measuring point on an intra-exchange channel provided for the customer.

For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.

The capacity of the local channel provided determines the monthly distance charge or rental applicable. Local channels with two different band-widths are furnished as follows:

- (b) Voice-grade local channels are those with the band-width to carry telephone speech or its equivalent and are connected to the Company's switched network.
- (c) Teletype-grade local channels are those with a narrower band-width than voice-grade ones. They are provided to carry electrical impulses (signals).
- (d) The monthly distance charge provides for one pair of wires or the equivalent between the telephones or service points.

The multi element service charges (Section 110) provide the connection of a local channel to the service point which is the demarcation point.

- (e) When a multi-wire channel is provided the following apply:

INTRA-EXCHANGE DISTANCE CHARGES

- (1) A charge applies for each pair of wires or the equivalent that is part of the channel when provided for the following, solely or in combination:
 - (a) For duplex operation.
 - (b) To connect customer-provided or lessee-provided equipment.
 - (c) Solely within the exchange and with no inter-exchange connection.
 - (d) For each SL-I telephone located in a building other than where the console is located.
 - (e) For each digital telephone located on a different premises than the common equipment.
- (2) When an additional single wire or the equivalent is used, it is charged for as a channel.
- (3) The initial 400-metre distance or 1/4 mile charge, if applicable, applies only **once**.
- (4) Multi-wire channels provided under any other circumstances than specified above are charged for as single channels.

2.2 Channel Measurement

- (a) Channels between buildings on different properties:
 - (1) For a two-point local channel the charge or rental is based on the airline distance between the buildings in which the channel terminates and provides for the facilities to extend the channel to connect one or more additional telephones or service points in the same building. See Item 2.03(c) for channels between buildings on continuous property.
 - (2) For a channel between more than two points (multi-point) the following applies:
 - (a) For a channel with no bunching arrangement, bridging arrangement or distributing amplifier the chargeable distance between each of the combinations of pairs of service points is determined separately. The total chargeable distance is the combination of distances connecting all service points that produce the lowest charge.
 - (b) For a channel with one or more distributing amplifiers, bridging arrangements or bunching arrangements, the chargeable distance is the sum of the following, each being determined separately:

- (A) The rental for the portion of channel between the lessee's premises and the wire centre in which a distributing amplifier, bridging arrangement (or the first of two or more), or a bunching arrangement is located. If there are two or more distributing amplifiers or bridging arrangements measurement is continued from the wire centre previously mentioned and is the shortest distance linking all other wire centres in which there is a distributing amplifier or bridging arrangement on the same network. The rental is computed separately for each of the legs that comprise this portion of the channel. The initial 400 metre or 1/4 mile distance rental applies only once.
- (B) The rental for the portions of channel between a wire centre in which there is a distributing amplifier, bridging arrangements or bunching arrangement and each service point associated with it, each computed separately. The initial 400 metre or 1/4 mile distance rental does not apply to such portions.
- (3) When a customer requests channel diversity and the alternate route results in a greater overall distance for the portion of the channel that is between wire centres, the difference in distance between wire centres for the normal route and the distance between wire centres for the alternate route will be added to the overall distance charges.

2.3 Rates and Charges

- (a) Channels between buildings on different properties:

- (1) Two-point local channels:

- (a) For two-point voice-grade local channels the initial and additional 400 metre distance or rentals are specified below.

USOC	DESCRIPTION	MRC	SC
1LLBY	Initial 1/4 mile Voice Grade Local Channel	\$22.00	MESC
1ALBY	Additional 1/4 mile Voice Grade Local Channel	\$3.30	MESC

Note: Two-point voice-grade local channel service is not available for new installations or off-premises moves.

- (b) For two-point Teletype-grade local channels (not including special line conditioning if required) the initial and additional 400 metre

INTRA-EXCHANGE DISTANCE CHARGES

distance or rentals are specified below.

USOC	DESCRIPTION	MRC	SC
IMABY	Initial 1/4 Mile Teletype-grade Local Channel	\$22.00	MESC
1APTY	Additional 1/4 Mile Teletype-grade Local Channel	\$3.30	MESC

(2) Multi-point voice-grade local channel:

The monthly charges or rentals apply as stated in 2.03 (a)(1)(a) and the initial 1/4 mile distance charge or rental applies once on each channel.

Note: Multi-point voice-grade local channel service is not available for new installations or off-premises moves.

(3) Multi-point teletype-grade local channel:

The monthly charges or rentals apply as stated in 2.03 (a)(1)(b) and the initial 1/4 mile distance charge or rental applies once on each channel.

(b) Channels between points in the same building:

The following apply for channels provided in the same building:

- (1) rates for additional telephone sets provide for the furnishing of service at any point in the building in which the related main telephone or switchboard is located.
- (2) a monthly charge applies for any other voice grade channel.

(c) Channels between buildings on continuous property:

- (1) When a channel is extended to connect one or more additional telephones or service points from the first telephone or service point on the customer's or lessee's premises, an additional charge applies as specified in (5).
- (2) The customer or lessee is to provide, install and maintain the poles or underground conduit, or do the trenching and back-filling for buried wire or cable, required primarily for local channels provided for him on continuous property. The charges specified in (5) apply only when the customer or lessee complies with this condition. When the customer or lessee does not comply with this condition the monthly charges or rentals are those stated in Item 2.03(a)(1)a. for voice-grade channels.
- (3) When a channel is provided between points in more than two buildings, the charge applies to the portion of channel between each pair of buildings.
- (4) All types of channels provided for the same customer are combined in determining the distance charges.

INTRA-EXCHANGE DISTANCE CHARGES

- (5) The following charges apply for the provision of each voice-grade channel between buildings on the same continuous property of the customer or lessee:

USOC	DESCRIPTION	MRC	SC
ILWCI/RMC/BMC	Voice-grade Channel	\$3.50	MESC
ILLBYB	Voice-grade Channel - Digital Telephone Set	\$3.50	MESC

- (6) The following charges apply for the provision of each teletype-grade channel between buildings on the same continuous property of the customer or lessee:

USOC	DESCRIPTION	MRC	SC
ILPBY	Teletype-grade channel	\$3.50	MESC

FOREIGN-EXCHANGE SERVICE

1. GENERAL

- 1.1 Foreign-exchange service is primary exchange service furnished from an exchange which does not normally serve the area in which the foreign-exchange customer is located. It is provided at the discretion of the Company and subject to the availability of suitable facilities and to the requirements of exchange service and message toll telephone service.
- 1.2 Foreign-exchange service is furnished with individual line service, except as otherwise specified in this Tariff.
- 1.3 Foreign-exchange service is furnished in accordance with the methods that best suit plant and operating requirements of the Company. When the Company has to install special equipment or incur any unusual expense in order to furnish the service, an additional charge based on the equipment installed or other expense incurred. The Company may also specify an initial service period in excess of that otherwise applicable, in accordance with OIST Section 1-30.20.01
- 1.4 Extra listings are provided without additional charge as follows:
 - (a) When the customer has service from each exchange:
one listing provided in the alphabetical list of the foreign exchange and one in that of the normal exchange.
 - (b) When the customer has service from the foreign exchange only: one listing provided in the alphabetical list of the normal exchange.
 - (c) Such listings contain a suitable reference to the service furnished from the other exchange.
- 1.5 Service charges and the local-service area of telephones connected for foreign-exchange service are those of the foreign exchange.
- 1.6 The channel measurement and rate distance for the inter-exchange part of each central-office line or trunk line are specified as follows:

Channel measurement	See Section 690
Rate distance	See Section 690
- 1.08 The monthly charge is that specified in Section 690.

1. GENERAL

1.01 Miscellaneous equipment is provided at the rates and charges specified.

2. TOUCH TONE

2.01 Materials previously listed in Section 490-2 are now included in Section 100-4.02.
Touch tone dialing is provided at no additional cost on Residence and Business local service – individual line.

3. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

Replaced by Ontario Independent Services Tariff

Section 4
Revision 0
Pages 405 - 406

4. EQUIVALENT SERVICE

Equivalent Service is a feature in which two or more lines provided for a customer, from one central-office, are arranged so that an incoming call is completed to an idle line in the group, if one is available. Residence and business equivalent service is provided at the monthly rate specified below for each line.

usoc	DESCRIPTION	MRC	SC
HUNT	Equivalent Service	\$3.85	MESC

5. CALLING FEATURES

1. General

Calling Features are network-based line features comprised of Custom-Calling Features (CCF) and Call Management Service (CMS) features.

Calling Features are available on individual-line primary exchange service, excluding public and semi-public telephone service.

Notwithstanding any other provisions of the Company's tariffs and as an exception to Ontario Independent Services Tariff Article 30.11, the unlisted telephone number from which a call originates and the associated name are furnished, as facilities permit, on a call-by-call basis to CMS customers. Any persons wishing to protect their anonymity may do so using Call Display Blocking options.

2. The following Custom-Calling Features are provided:

- (a) Call Forwarding provides for the transfer of incoming calls to another telephone by dialing a code and the destination telephone number of the service to which the calls are to be transferred. The Call Forward feature will transfer only one call at any one time and subsequent incoming calls will reach a busy condition until the transferred call is terminated. Any message toll charges applicable, because the telephone to which the calls are to be transferred is an exchange different from that in which the calls originated, are assessed to the customer with the custom-calling feature.
- (b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed code rather than the complete number. This feature is available as 8-code or 30-code speed calling. The customer makes each change of telephone number associated with an abbreviated code. The feature, in either code size, is no longer available for new installations, moves, rearrangements or other changes at the same or different premises, except as part of a package offering.
- (c) Three-way Calling provides the ability to bridge a third party to an existing call. Any message toll charges applicable, because the telephone to which the call(s) are connected is an exchange different from that in which the calls originated, are assessed to the customer with the custom-calling feature.
- (d) Call Waiting provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on "hold", or disconnect, and then receive the incoming call. This feature is not available on central-office lines arranged for equivalent service. This feature also includes the ability for the customer to Cancel Call Waiting for the duration of a call. Cancel Call Waiting is administered by the customer.
- (e) Ident-A-Call provides the ability for a customer to have one additional telephone number assigned to a central-office line. A distinctive ringing pattern is provided for each telephone number. The feature may only be associated with individual-line service which is provided for single-line applications. Directory listings for the additional telephone numbers are provided as specified in Ontario Independent Services Tariff Item 900.60.

MISCELLANEOUS EQUIPMENT

3. The following Call Management Services are provided:

- (a) Call Display (Name and Number) provides the means to activate the CMS customer's visual display of the telephone number and the associated name respectively from which the call is originating. In order to access these features the customer must have a display device which is compatible with CMS.
- (b) Call Display (Number) provides the means to view the CMS customer's visual display of the telephone number from which the call is originating. In order to access this feature the customer must have a display device which is compatible with CMS. Effective September 1, 2000, this feature will no longer be made available on a stand-alone basis. All new subscriptions will be provided as per item (a) above. Customers subscribing prior to September 1, 2000 customers will be allowed to continue to subscribe to Call Display (Number).
- (c) Call Return enables the customer to automatically redial the telephone number of the last incoming or outgoing call. A customer may automatically return a call to the last incoming or attempted incoming caller by dialing a code. Also, a customer, upon receiving a busy, may by activating a code, have the switching equipment monitor the destination number for a period of up to 30 minutes for availability. When the destination number is available, the originating customer is notified by a distinctive ring. The call will be completed when the originating customer lifts their handset.
- (d) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is provided on a pay per activation basis to all customers. The charge for Call Trace applies for each successful Call Trace activated by the customer.

The following rates apply and are in addition to other rates and charges applicable:

USOC	DESCRIPTION	MONTHLY	
		Residence	Business
FACFAV	Call Forwarding	\$3.00	\$5.00
FASC8	Speed Calling 8	\$3.00	\$5.00
FASC30	Speed Calling 30	\$5.70	\$7.25
FA3WAY	Three-way Calling	\$3.00	\$5.00
FACLWT	Call Waiting	\$5.00	\$7.00
FBIDENT	Ident-a-Call	\$3.00	\$5.00
NUMB	Call Display (Number)	\$6.00	\$8.00
DISPLAY	Call Display (Name and Number)	\$8.00	\$10.00
CLRTN	Call Return	\$3.00	\$5.00

Service charges do not apply for the provision of Calling Features.

6. TOLL RESTRICTION SERVICE

6.0I General

Replaced by Ontario Independents Services Tariff

Section 4
Revision 0
Pages 423 and 424

6.2 Customized Call Restriction:

Customized Call Restriction allows the customer to block outgoing local or toll calls to specified numbers or allows outgoing local or toll calls to only specified numbers. A maximum of ten numbers may be included in the Call Restriction list. The Company must administer the Call Restriction list; therefore service charges are applicable.

6.3 The following rates and charges apply for Customized Call Restriction service:

USOC	DESCRIPTION	MRC	SC
FCCSTM	Call Restriction	\$5.00	MESC

7. BUSY LINE VERIFICATION

Replaced by Ontario Independent Services Tariff

Section 4
Revision 0
Pages 401-404

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GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

CRTC2S600

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Revision 1

Section 490

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TELECOM ORDER CRTC 2000-808

GENERAL TARIFF

INTER-EXCHANGE SERVICES-GENERAL

1. GENERAL

1.0I Inter-exchange services and channels provide for communication between exchanges or other rate centres.

1.2 The Company does not set rates for Message Toll Service which include:

- (a) Two-point service
- (b) Conference service
- (c) Overseas service
- (d) Ship, Train and Aircraft service

1.3 The Company also does not set charges and rentals for those portions of leased or rented Inter-exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other carriers

1.4 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

800 DEDICATED AND NON-DEDICATED SERVICE**1. SERVICE DESCRIPTION**

- 1.1 800 Dedicated and 800 Non-dedicated service is a network service which allows the customer to receive incoming-dialed calls originating from points within Canada. 800 Dedicated and 800 Non-dedicated calls are toll-free to the caller.
- 1.2 An 800 number can terminate on a single line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.3 Only one conversion number is assigned to an 800 number
- 1.4 More than one 800 number can terminate on the same conversion number

2. TERMS AND CONDITIONS

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer premise, at a mutually agreed point.
- 2.2 A minimum service period of one month applies
- 2.3 More than one 800 number, either Canada or U.S. service, can terminate on the same group of access lines
- 2.4 800 Dedicated and 800 Non-dedicated service is not furnished as a Foreign Exchange Service
- 2.5 This service may not be resold or shared to provide Message Toll Service or other inter-exchange **voice services**
- 2.6 800 Dedicated and 800 Non-dedicated service is furnished subject to the availability of suitable facilities
- 2.7 An 800 Dedicated and 800 Non-dedicated customer may not receive calls from an exchange of a telephone system that does not participate in the provision of 800 Dedicated or 800 Non-dedicated **services**
- 2.8 An 800 Dedicated and 800 Non-dedicated call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be blocked and the home NPA rate applies.

2. TERMS AND CONDITIONS (Cont'd)

2.9 Calls must be customer dialed. As an exception, 800 Dedicated and 800 Non-dedicated calls may be placed with the operator for completion in the following instances:

- (a) Calls that originate from exchanges where direct dialing is not provided
- (b) Calls that originate from a coin, mobile, ship or aircraft telephone service
- (c) Calls that are placed by guests of hotels with P.B.X. service

2.10 An 800 Dedicated and 800 Non-dedicated customer may be listed in the directories of the Company at the rates shown for Business Extra Listings (Section 140 6). Customers may also be listed in the directories for other Canadian telephone companies at the rates specified in their respective tariffs.

2.11 The customer has the option of receiving calls over dedicated or non-dedicated access lines.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	SC
INWATS-NA	800 Dedicated Access	\$30.00	MESC
800ENTRY	800 Non-dedicated Access	\$8.00	MESC

WIGHTMAN TELECOM LTD.

GENERAL TARIFF

INTER-EXCHANGE DISTANCE CHARGES - GENERAL

I. GENERAL

1.01 Inter-exchange distance charges or rentals apply to channels provided between exchanges or other rate centres.

1.02 The Company provides voice-grade, inter-exchange, channels with band-widths to carry telephone speech or its equivalent.

2. CHANNEL MEASUREMENT

2.1 Voice-Grade Channels

(a) For a two-point channel, the distance charge or rental is based on the rate distance between wire centres or rate centres (Section 100 – 1.02) in the exchanges in which the customer's or lessee's telephones or service points are located as follows:

1. Adjoining exchanges – between wire centres in whose areas the telephones or service points are located except as in (2) below.

2. Non-adjoining exchanges – between the rate centres of exchanges, except for a channel provided between an exchange or rate centre of the Company and a rate centre of another telephone company in which case the measurement is made between the two rate centres via the point(s) of connection. The percentage of this measurement which lies in the Company's territory is then applied to the actual airline distance between the rate centres to determine the charge for the Company's portion.

3. RATES AND CHARGES FOR INTER-EXCHANGE CHANNELS AND THE ASSOCIATED LOCAL CHANNELS

a) Link

The link charge applies for links provided by the Company for each originating and terminating point on a channel and at the originating and terminating point of each leg of a multi-point channel.

b) Distance

Distance charges per channel consist of a base rate charge and a charge per mile for each mile or fraction thereof as per notes 1 and 2.

NOTE 1: Charges do not include local channel charges.
Local channel charges are based on airline distances measured from the Company's central office to the customer location. Rates for local channels are shown in Section 260 – 2.03.

2: For channels inter-connected with other Carriers' facilities, the charges of the inter-connecting Carrier(s) are added to the Company's charges.

I. GENERAL

- 1.1 The following sections in the 800 and 900 series, specify rates, rentals charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service
 - (b) Use of certain customer-provided equipment with the Company's facilities
 - (c) Lease of channels
 - (d) Arrangements for data transmission
- 1.2 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.3 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

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GENERAL TARIFF

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Section 830

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TELECOM ORDER CRTC 99-123

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

I. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.2 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.3 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.4 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.5 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.6 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.
- 1.7 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

- 1.8 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in OIST Section 1-30.16
- 1.9 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE

2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

3. DIAGNOSTIC MAINTENANCE CHARGE

3.01 The customer is responsible for the installation, operation and maintenance of equipment, apparatus or devices that he provides and which are attached or connected to or used with the Company's facilities and/or equipment. When a repair visit is made to a customer's premises and no trouble is found in the Company's facilities and/or equipment but such trouble continues to be present when the customer-provided equipment is reconnected to the Company's facilities and/or equipment a charge as specified below applies. If however, the trouble is no longer present upon such reconnection, no charge will apply.

USOC	DESCRIPTION / EXCHANGE	CHARGE
DIAG	Diagnostic Maintenance Charge	\$55.00